



# BASIC TROUBLESHOOTING

If at anytime during the attempted operation of the system it does not connect to the controller the following steps can be completed to regain control of the system.

## Option #1 SOFT REBOOT

Perform a soft reboot by disconnecting the power from the unit for 30 seconds before reconnecting the power. This can be done by either (A) Unplugging the system in full from the wall outlet and replacing the plug in the outlet after 30 seconds or (B) you can squeeze the GREEN terminal labeled VCC-GND and pulling it away from the controller for 30 seconds and then re-inserting it back into the controller. Once one of these actions has been performed, allow the system to boot up which may take several minutes and try again.

## Option #2 NETWORK RECONNECT

Ensure the light on the controller is still set to the proper connection that was previously set up on your system. If you were using the Trimlight signal to connect, the light should be blue where labeled "Wifi Broadcasting". If the system was previously connected to the local wifi network, the light should be Green where it is labeled "Network Connected". If either of these are not correct based on your previous set up, quick click the STA/AP button until the light returns to the correct setting. Manually running on the system through the BLUE light (Wifi Broadcasting) mode is a temporary fix for operating if the controller is not finding the system through the network.



## Option #3 FACTORY RESET

If connectivity is not found from the first 2 options and the authorized dealer is unable to help during a phone support call the last option is for a Factory Reset. This function will delete all previous set memory and return the unit back to the original factory settings. To perform this function, Unplug the unit and then press and hold the "+" and "-" buttons while restoring power to the unit. Allow the unit to reboot properly and then go through the initial steps to set up the controller as shown in this manual.

## Smart Speaker Devices

For added controllability with Google Home and Alexa devices, Download the skill from the Alexa / Google Assistant store on your device and follow the prompts for set up. This feature will allow you to turn the system on and off and also allow a few color change options with dimming functionality.



Google Home



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