

## MORE INFORMATION ABOUT OUR AWESOME WARRANTY



### LIFETIME PRODUCT WARRANTY ON PARTS

All parts are guaranteed for the manufacturer's estimated lifespan of the parts, which is 50,000 hours. This amount of time is dependent upon the usage that the individual part sustains. If used every night, this could amount to 20 to 25 years. If your system is left on during the day and night, it will significantly reduce the lifetime of the lights.



### 2-YEAR LABOR WARRANTY

Any labor costs to make repairs on manufacturer defective parts are covered in full for the first 2 years. This may include faulty bulbs, power supply parts, LED controllers, connections, aluminum channel finish, etc.

### LIMITED WARRANTY ITEMS

Although the control board that connects to the smartphone or tablet is fully covered under the lifetime parts warranty, the software that connects the unit to the device is not covered. Connection issues due to Wi-fi interference or radio frequency interference is not covered under the warranty. Connecting the Trimlight Controller to the local network is great, but may not be the best for your specific situation. Using the Trimlight signal that can be broadcast from the box is the most reliable. All troubleshooting steps should be taken first before contacting a local representative for a repair.

A minimum service fee of \$150 could be charged if the parts are shown to work properly on any repair visit. Also Important to Note: per Trimlight Corporate's policy, the warranty is not transferable to the new owner if you sell your house. We can still service the system, but there will be costs for parts and labor.

